# **HealthHUB With Frequently Asked Questions**

[**Reminders**](#_Toc168317715)

[**Frequently Asked Questions and Answers**](#_Toc168317716)

**Description:** HealthHUB is a first-of-its-kind community-based store concept focused on helping customers get well and stay well by offering a broader range of health care services, wellness products, trusted advice, and personalized care, all with the ease of walking right into a local CVS Pharmacy.

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| **Reminders** |

For customers who wish to manage their care from the palm of their hand, HealthHUB offers access to digitally enabled health and wellness apps, and connected health monitors and smart devices, making the experience of experiencing your best health easier and more achievable.

We recognize the integral role that physicians play in people’s lives. Our intention is to complement the patient-doctor relationship by working closely with all types of providers to offer more complete patient information and data, which we will gather through increased interactions at our HealthHUBs.

[Top of the Document](#_top)

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| **Frequently Asked Questions and Answers** |

Use as needed**.**

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| **#** | **Question / Statement** | **Answer** |
| **1** | **Are new HealthHUBs locations opening?** | Yes, refer to <https://www.cvs.com/content/health-hub> |
| **2** | **What else is new with HealthHUB stores?** | More than 20% of the stores are now dedicated to health services, including new durable medical equipment (DME) and supplies and new product and service combinations for sleep apnea and diabetes care. |
| **3** | **What products and services are available in CVS Pharmacy HealthHUB?** | We are offering and testing hundreds of solutions all in one place. From acute walk-in services and on-site immunizations to wellness and health check-ups, expanded lab and specimen collection services in connection with MinuteClinic visits and more.  MinuteClinics will be enabled with expanded services, including the ability to diagnose, treat and monitor certain chronic conditions such as Type 2 Diabetes, High Blood Pressure and High Cholesterol.  Locations will also be testing complementary care, such as nutritional support, durable medical equipment, sleep apnea solutions, and enhanced pharmacy consultations to ensure patients receive the care they need to improve their overall health. View all products and services outlined at <https://www.cvs.com/content/health-hub>. |
| **4** | **What kind of education programs will be delivered through HealthHUB?** | As a community-based destination for care, CVS Pharmacy brings relevant community partners into HealthHUB’s to help educate consumers on how to achieve their best health. These educational programs will range in topics from understanding your health insurance and saving money on healthy foods to Diabetes prevention and heart health. |
| **5** | **Why this new HealthHUB concept?** | It is often confusing and hard to navigate, and it places a significant and growing cost burden on consumers. These challenges have resulted in an expensive and fragmented system that is ripe for disruption and innovation.  We want to create a consumer health care experience with a goal of making health care delivery simpler, more personalized, and easier to access. |
| **6** | **Where are the HealthHUBs currently located?** | Access <https://www.cvs.com/content/health-hub>. |
| **7** | **Where can I learn more about your HealthHUB stores**? | You can learn more at <https://www.cvs.com/content/health-hub> |

[Top of the Document](#_top)

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